



8x8 Wins Stevie® Awards in 2023 International Business Awards® for Excellence in Professional Services

August 14, 2023 1:00 PM EDT

Awards for Technology Team of the Year and Customer Service Team of the Year Highlight 8x8 as a CX-focused Organization

CAMPBELL, Calif.--(BUSINESS WIRE)--Aug. 14, 2023-- [8x8, Inc.](#) (NASDAQ: EGHT), a leading integrated cloud contact center and unified communications platform provider, today announced its Professional Services organization was named the winner of a Gold Stevie® Award in the Technology Team of the Year category and a Bronze Stevie® Award in the Customer Service Team of the Year category in The 20th Annual International Business Awards®.

The International Business Awards are the world's premier business awards program. All individuals and organizations worldwide – public and private, for-profit and non-profit, large and small – are eligible to submit nominations. The 2023 IBAs received entries from organizations in 61 nations and territories. More than 3,700 nominations from organizations of all sizes and in virtually every industry were submitted this year for consideration in a wide range of categories.

According to the judges, "The success of 8x8 in customer service is truly remarkable, and it's all thanks to their exceptional Professional Services Team. Their dedication to understanding customer needs and providing tailored solutions sets them apart in the industry. With their agility, expert partnerships, and commitment to customer satisfaction, they have achieved outstanding results and continue to be a leader in cloud communications. Kudos to the team for their outstanding work and commitment to excellence!"

Stevie Award winners were determined by the average scores of more than 230 executives worldwide who participated in the judging process. As a result, 8x8's Professional Services team was recognized for their exceptional leadership as both a technology and customer service team.

"As an organization focused on delivering excellent services and support to our customers, we know how important it is to understand the business and technology needs of our customers and provide them with exceptional, beneficial services," said Chuck Emmette, Vice President, Professional Services at 8x8, Inc. "We are thrilled that our team's efforts are having an impact, not only because of this incredible recognition by the Stevie Awards, but because of what it means for our customers – they are empowered to build and innovate as a result of our partnership."

Details about The International Business Awards and the lists of Stevie Award winners are available at www.StevieAwards.com/IBA.

About 8x8 Inc.

8x8, Inc. (NASDAQ: EGHT) is transforming the future of business communications as a leading Software as a Service provider of 8x8 XCaaS™ (eXperience Communications as a Service™), an integrated contact center, voice communications, video, chat, and SMS built on one global cloud communications platform. 8x8 uniquely eliminates the silos between Unified Communications as a Service (UCaaS) and Contact Center as a Service (CCaaS) to power the communications requirements of all employees globally as they work together to deliver differentiated customer experiences. For additional information, visit www.8x8.com, or follow 8x8 on [LinkedIn](#), [Twitter](#) and [Facebook](#).

8x8®, 8x8 XCaaS™, eXperience Communications as a Service™, eXperience Communications Platform™ are trademarks of 8x8, Inc.

About the Stevie Awards

Stevie Awards are conferred in eight programs: the Asia-Pacific Stevie Awards, the German Stevie Awards, the Middle East & North Africa Stevie Awards, The American Business Awards®, The International Business Awards®, the Stevie Awards for Women in Business, the Stevie Awards for Great Employers, and the Stevie Awards for Sales & Customer Service. Stevie Awards competitions receive more than 12,000 nominations each year from organizations in more than 70 nations. Honoring organizations of all types and sizes and the people behind them, the Stevies recognize outstanding performances in the workplace worldwide. Learn more about the Stevie Awards at www.StevieAwards.com.

View source version on businesswire.com: <https://www.businesswire.com/news/home/20230814658072/en/>

Media:
PR@8x8.com

Investor Relations:
Investor.Relations@8x8.com

Source: 8x8, Inc.